The 12th International Conference on Network and Service Management (CNSM) is inviting authors to submit original contributions in the network and service management research area. CNSM 2016 is a selective single-track conference, covering all aspects of the management of networks and services, pervasive systems, enterprises, and cloud computing environments. The core track is accompanied by a series of workshops and poster sessions.

CNSM is co-sponsored by the Distributed Management Task Force (DMTF), IEEE Software Defined Networks Initiative, and IBM and technically co-sponsored by IFIP WG 6.6 and IEEE Communications Society, and organized in cooperation with ACM SIGCOMM.

Papers accepted and presented at CNSM 2016 will be published open access on the conference Web site (with IFIP copyright) and submitted to IEEE for inclusion in IEEE Xplore, ACM and IFIP Digital Libraries. Authors of selected papers accepted for publication in CNSM 2016 proceedings will be invited to submit an extended version of their papers to the IEEE Transactions on Network and Service Management journal.

### Topics of Interest (but not limited to)

#### Network Management
- Software-defined networks
- Virtual networks
- Overlay networks
- Wireless networks and cellular networks
- Wireless sensor networks
- Internet of Things networks
- Information-centric networks
- Enterprise networks and campus networks
- Data center networks
- Optical networks
- IP networks
- Home networks
- Access networks
- SCADA networks and distributed control systems
- Smart Cities and Smart Grids

#### Service Management
- Cloud computing services
- Content delivery services
- Multimedia services
- Internet connectivity and Internet access
- Internet of Things services
- Security services
- Context-aware services
- Information technology services

#### Management Technologies
- Network function virtualization
- Software-defined networking
- Orchestration
- Cloud computing and cloud storage
- Communication protocols
- Middleware
- Data models, information models semantic models
- Operations support systems and business support systems
- Information visualization

#### Methods
- Mathematical optimization
- Control theory
- Probability theory, stochastic processes, and queuing theory
- Machine learning
- Evolutionary algorithms
- Economic theory and game theory
- Mathematical logic and automated reasoning
- Data mining and (big) data analysis
- Monitoring and measurements
- Computer simulation experiments
- Prototype implementation and testbed experimentation
- Field trials

Authors are invited to submit original contributions that have not been published or submitted for publication elsewhere. Papers should be prepared using the IEEE 2-column conference style and are limited to 8 pages excluding references (full papers) or 4 pages excluding references (short papers). They have to be submitted electronically in PDF format through EDAS. Papers exceeding page limits, multiple submissions, and self-plagiarized papers will be rejected without further review. All other papers will sustain a thorough single-blind review process, followed by a rebuttal phase.


### Important Dates

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<td>Rebuttal Phase:</td>
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<td>Conference:</td>
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<td>Conference due:</td>
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### General Co-Chairs:
- Noura Limam, Univ. of Waterloo, Canada
- Mohamed Cheriet, ÉTS, Canada

### Technical Program Co-Chairs:
- Mohamed Faten Zhani, ÉTS, Canada
- Olivier Festor, Inria, France