Call for Papers

2nd International Workshop on
Analytics for Service and Application Management
AnServApp 2020
Izmir, Turkey, 02 November 2020
Co-located with CNSM 2020
http://www.cnsm-conf.org/2020/workshop_anservapp.html

With enterprise organizations generating petabytes of data each day, their use of, and reliance on data analytics to provide contextual insight into their operations is imperative for improving the implementation, management and delivery of services and applications. Approaches such as predictive data analytics, data mining, and machine learning are promising mechanisms to harness this immense stream of service and application data to meet the needs of an organization. The main goal of AnServApp is to present research and work-in-progress results in the area of data analytics, machine learning and cognitive science for service and application management.

Topics of interest include but are not limited to:

- Application Management Services (AMS)
- AI/ML powered ticket resolution
- Event log analysis
- Knowledge management
- Predictive maintenance
- Asset tracking and provisioning
- Workload optimization
- Sentiment analysis
- Social media

Paper Submissions:

Authors are invited to submit original unpublished papers not under review elsewhere. Submissions will be subjected to a peer-review process. Regular papers should be submitted in IEEE 2-column format, not exceeding 6 pages. Papers accepted and presented at AnServApp will be published open access on the conference Web site with IFIP copyright, and will be submitted for possible inclusion in IEEE Xplore, ACM and IFIP Digital Libraries.

In addition to regular papers, short papers describing late-breaking advances and work-in-progress reports from ongoing research are also welcomed. These should also be in IEEE 2-column format between 2 to 4 pages in length.

Workshop Co-chairs:
Khurram Aziz, Dalhousie University, Canada
Pal Varga, Budapest University of Technology and Economics, Hungary

Important Dates:

Paper Submission:	August 03, 2020
Acceptance Notification:	September 10, 2020
Camera Ready Submission:	September 20, 2020
Workshop Date:	November 02, 2020